



Volunteer Guidelines and Agreement Form

BirthSmart will provide balanced education to pregnant women, birth professionals and the community as to the goods services and resources available for creating a healthy and satisfying birth experience.

As a volunteer you agree to uphold our mission statement and observe these volunteer guidelines:

Volunteers will

- Sign in at the beginning of the event.
- Practice good listening skills by waiting for the patron to finish talking, asking questions about the topic he or she brings up, and rephrasing what he or she said;
- Present all birthing options in an unbiased manner, regardless of their personal preferences;
- Discuss your own services or products in conjunction with your colleagues.

Volunteers agree to refrain from

- Taking over the conversation or trying to make patrons see things from the volunteer's point of view;
- Presenting any birth option in a negative light, or imposing a personal opinion on any birth option;
- Discussing your services or products at the exclusion of your colleagues.

BirthSmart® understands that as a volunteer you are planning to do some marketing and networking. That's OK; we want patrons to be aware of the options you present them for their births. However, you must present your services and products in conjunction with your competitors' in order to uphold BirthSmart®'s mission. If you would like the benefits of presenting your services and products exclusively, we encourage you to become a sponsor and/or a supporting member.

Please also note that completion of this form does not guarantee your status as a volunteer, and failure to abide by these guidelines may result in termination of your volunteer status.

I, (please print your name) _____ have read and understand these BirthSmart® Volunteer Guidelines, and I agree to abide by them whenever I am acting as a BirthSmart® volunteer.

(signature)

(date)